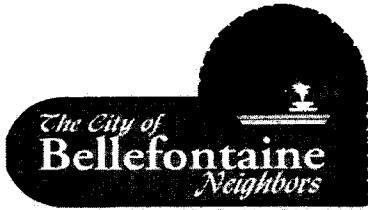


# Important Information about Trash, Yard Waste and Recycling



Published by the  
**City of Bellefontaine Neighbors  
and Waste Management**



Several years ago, the City of Bellefontaine Neighbors passed legislation that would license only one trash hauler to serve residential areas. By limiting the number of trash haulers to one, the city was able to get a lower price for residents, limit the number of trucks on the street from up to fifteen a week to only three and provide a higher level of service for our residents.

On June 1, 2006, a new contract for residential trash, yard waste and recycling will go into effect. The City of Bellefontaine Neighbors put out this service for bid. Waste Management submitted the lowest bid and was given a 3 year contract with an additional 2 year option. There are few changes in the new contract, so read this information carefully and retain it for future reference. A slight increase for services will be made every June.

All questions should be referred to:

**Waste Management  
7320 Hall Street  
St. Louis, MO 63147**

**314-506-4700**

**stlouiscsc@wm.com** (e-mail)

**Service Center hours are 7:35 AM to 5:00 PM, Monday through Friday**

Please tell the service representative you are a resident of Bellefontaine Neighbors and are included in our contract. If you are not sure the information you received is correct, call the Bellefontaine Neighbors City Hall at 867-0076.

## Contact Information

The basic rate for trash service will be \$17.75 per household, per month. This will include one ninety-six (96) gallon cart for trash and a recycling bin with a lid, weekly pick up of trash, yard waste, recyclables and once a month bulky waste pick up. There will be a slight increase in service and tote rental in June for the next 3 years.

## Rates

Extra trash or yard waste carts are available at a rental rate of \$2.34 per month. One extra recycling bin with a lid is available free of charge.

Bulky waste, couches, chairs, etc. is included in this contract and will be collected on the last pick up day of the month. No call is necessary. Bulky waste is limited to one item per month.

White goods (washers, dryers, refrigerators) will only be picked up by calling WM at 314-506-4700 and asking for the service. A \$20.00 charge per item will apply.

## Senior Rates

The Senior Citizen rate will be \$15.98. Seniors (who are head of the household) must stop by City Hall and provide proof of age. (Driver's license or state ID needed for proof of age 65 or older.) There will be a slight increase every year of the three year contract. Senior Citizens will have an option of a ninety-six (96) or sixty-five (65) gallon cart. The option for the sixty-five (65) gallon cart was included for seniors who have trouble trying to move the larger cart around. There is no discount for the smaller cart option.

WM will bill residents quarterly. The quarters will be as follows:

June through August  
September through November

December through February  
March through May

## Billing

Invoices will be sent to residents at the middle of the first month in the quarter and will be due by the 15th of the second month of the quarter.

Example, for the billing period of June, July and August, residents will receive their bills in the middle of the June and the bill is due by the 15th of July. Residents should expect a slight increase of service and toter rental in June of each year.

## Trash

Trash will be picked up once a week. Pick-up days will not change. See the map on the back of this brochure for pick up days. Our contract includes one cart per household included in the price of service. Please have cart out on your day for pick-up before 7:00 AM with the back or handle side of the cart away from the street so the automatic arm can pick up the cart. Additional totes are available for \$2.34 a month.

Your personal trash cans and bags may be used. You may refuse a cart, but the cost of service will not be discounted. Cans should have tight fitting lids, rodent proof and not weigh more than 40 pounds. Trash bags may be set out for pickup on the day of pick up but may not be used to store trash on the side or back of your house. Any trash that is opened and scattered by animals is your responsibility. You could be fined if trash is loose. Only use trash bags for non-food and non-perishable items.

## Yard Waste

Yard Waste will be picked up weekly on the same day as the trash is picked up. Extra ninety-six gallon carts are available at a fee of \$2.34 a month. Yard waste will be picked up all year. Yard waste includes grass clippings, leaves, small branches and twigs. Larger branches should be cut in 4 foot lengths and tied in bundles no more than 24 inches across, weighing no more than 60 pounds.

Yard Waste can also be put out in personally owned cans or paper yard waste bags made especially for yard waste. **NO PLASTIC BAGS.** Stickers identifying yard waste cans or carts are available at City Hall.

Waste Management will not take branches over 6 inches in diameter. Large branches should be cut and laid out with cut end facing the street. Residents should call the City of Bellefontaine Neighbors at 867-0076 to arrange pick up. Trees and bushes cut by a contractor will not be picked up.

## Recycling

Recycling will also be picked up weekly on the same day as the trash is picked up. Recycling bins with lids are available by calling WM at **314-506-4700**. Each household may request a second bin at no extra cost.

### New Expanded List of Recyclables

#### Paper

newspapers including inserts, magazines, catalogs, phone books, Kraft (brown) paper bags, paper back books, office, computer, notebook, gift wrap paper, junk mail, cereal cake and food mix boxes, gift boxes, cardboard (flattened), beer & soda cases

**No** waxed cardboard, plastic wrappers and newspaper wrappers will be accepted.

#### Containers

milk, soda and water containers (rinsed), detergent, shampoo bottles (rinsed), glass bottles and jars, aluminum food cans, trays and foil, metal food cans, steel cans and lids, aseptic packaging and gable top containers (milk and juice containers)

**No** window glass, mirrors, light bulbs, dinnerware, paint, thinner, herbicides, bleach or motor oil containers, aerosol cans, tires or batteries will be accepted.

**NOTE: ALL RECYCLABLE ITEMS MUST BE FREE OF FOOD CONTAMINATIONS AND LABELS REMOVED**

## Carts & Bins

A ninety-six (96) gallon trash cart will be provided by WM for each household as part of the service. Carts will be delivered to residents who do not presently have a cart starting the week of May 22, 2006. If you do not want a cart, call Waste Management to have it removed. There will be no discount to those who refuse a cart. Lost or damaged carts will be replaced by WM at no charge.

Senior Citizens may exchange the 96 gallon cart for a smaller, sixty-five (65) gallon cart that is easier to handle. There is no cost difference for the smaller cart. Extra ninety-six gallon trash or yard waste carts are available at a rental fee of \$2.34 a month. Carts must be positioned at the curb with the back or handle side of the tote facing away from the street so the automatic arm can grab and empty the tote.

Recycling bins with lids will be provided for anyone who does not have one and a second bin with lid is available free upon request.

## Bulky Waste

Bulky waste, including chairs, sofas, tables, household goods, wood, etc, is included in the contract will be picked up on the last pick up day of the month. Any bulk item should be able to be lifted into the truck by one man. No call is required. Please limit bulky pick up to one item a month. One sofa, one couch one table and chair set, one mattress and box springs set, one set of end tables, etc. Small televisions (one man is able to lift) can be left out as bulky waste. Wood or lumber will be picked up if cut in 4 foot lengths and tied into bundles of no more than 50 pounds. All screws, nails and hardware should be removed. If you are not sure, call 314-506-4700. Bulky Waste too large for one man to handle should be scheduled and will be billed separately. Call Waste Management at **314-506-4700** for more information.

## White Goods

White goods include refrigerators, washers, dryers and hot water heaters. WM will charge \$20.00 for removal of these items. Call WM at **314-506-4700** to schedule a pick-up. When buying new appliances, check to see if the store removes old items for free.

## Collection Times

Collection hours will be 7:00 AM to 6:00 PM. Residents may not put trash, yard waste and recyclables out for collection before 5:00 PM on the night before pick up and must be removed by 5:00 PM the day after scheduled pick up.

## Report Problems

Please try to resolve any problems with WM first, but if you are having problems, give City Hall a call and let us know what the problem is and we will see if we can help. Call City Hall at 867-0076. Since the City of Bellefontaine Neighbors contracts with WM, we are able to intervene on your behalf.

## Hazardous Materials

WM will **not** pick up hazardous materials. These items are: paints, stains, varnishes, pesticides, herbicides, poisons, gasoline and other fuels, solvents and strippers aerosols, motor oil and filters, gas cylinders (BBQ-pit size and smaller), fluorescent tubes and bases, car batteries, wood preservative, drive sealant and mercury-containing items (thermometers, thermostats, salts).

St. Louis County provides bi-yearly collections in the St. Louis Area. For more information, on hazardous collection, call the St. Louis County Health Department Waste Management Hotline at (314) 286-9200 or check out our web site at [www.stlouisco.com/doh/waste/waste\\_mg.html](http://www.stlouisco.com/doh/waste/waste_mg.html) under "what's new?"

## Tires & Motor Oil

WM will **not** pick up used motor oil, tires and batteries. Used motor oil can be turned in at hazardous waste collection or through an auto repair shop. Tires can be disposed of through a dealer or by calling 1-800-MOTOROIL. Sealed automotive batteries can be taken to an auto dealer for recycling or trade in. To find a recycler for rechargeable batteries (cordless phone, camcorder) call 1-800-8BATTERY.

## Protect Yourself

Although Bellefontaine Neighbors has ordinances to keep scavengers out of your trash, protect yourself from someone digging in your trash and getting private information. Shred important papers that might contain your credit card, social security and important numbers. **Report anyone seen rummaging in trash cans to 889-2341.**

